



## **PSAP Manager Meeting**

**April 17<sup>th</sup>, 2024, 10:00 am – 11:00 am**

### **ZOOM**

**I. Welcome** Abbey Dudek

**II. New Staff Introductions** Abbey Dudek

- Kat Cunningham
- Alberto Valbuena

**III. Training**

Alena Brown & Sofia Brabham

**IV. Tech Ops**

911B Fax Form - Yvonne  
Vesta Update - Cody  
Voiance/Language Line Complaints - Amber  
Duplicate Call Cards on Map Local - Yvonne  
Texas Penal Code §42.062 Review - Sarah  
Cell Tower/Routing Testing - Gail